

## Appendix D Mask Policy

### Coos County Area Transportation District (CCATD) Mandatory Mask Policy for all riders and staff

Effective February 8th, 2021 (pursuant to Security Directive (SD) 1582/84-21-01) all riders and staff on all public transit must wear facial coverings over their nose and mouth.

#### Transit Operator requirements:

1. **Notify** passengers of the mask requirements
2. **Require** that individuals wear a mask, except as described below:
  - a. When necessary to temporarily remove the mask for identity verification purposes.
  - b. While communicating with a person who is deaf or hard of hearing, when the ability to see the mouth is essential for communication.
  - c. If unconscious (for reasons other than sleeping), incapacitated, unable to be awakened, or otherwise unable to remove the mask without assistance.
  - d. Children under the age of 2.
  - e. Persons approved for an accommodation from the requirement to wear a mask. See below for details.
3. **Establish procedures** to manage situations with persons who refuse to comply with the requirement to wear a mask. CCAT Procedures include:
  - a. Deny boarding. (Driver will radio for assistance.)
  - b. Make best efforts to disembark the individual as soon as practicable. (Driver will radio for assistance.)
  - c. Make best efforts to remove the individual from the vehicle. (Driver will radio for assistance.)
4. **Notify** the Transportation Security Operations Center (TSOC) at 1-866-615-5150 or 1-703-563-3240 if an individual's refusal to comply with the mask requirement constitutes a significant security concern.
5. **Inform passengers** that masks do not include face shields.

Masks can be either manufactured or homemade and should be a solid piece of material without slits, exhalation valves, or punctures. Medical masks and N-95 respirators fulfill the requirements of this Order. CDC guidance for attributes of acceptable masks in the context of this Order is available at: <https://www.cdc.gov/quarantine/masks/mask-travel-guidance.html>

THANK YOU for your cooperation and for respecting the health and safety of your drivers and fellow passengers!



Accommodation requests:

1. Requires a medical consultation by a third party, medical documentation by a licensed medical provider, and/or other information as determined by CCAT, as well as evidence that the person does not have COVID-19 such as a negative result from a SAR-CoV-2 viral test or documentation of recovery from COVID-19 prior to being considered for the accommodation.
2. The Requestor will receive acknowledgement of the request from CCAT within ten (10) business days.
  - a. CCAT will review the request to determine if it is reasonable. CCAT is not required to make the accommodation if doing so would:
    - Result in a fundamental alteration of the applicable services, programs, or activities
    - Create a direct threat to the health or safety of others
    - Not be necessary to allow the individual to fully use or participate in CCAT services, programs, or activities for their intended purpose
    - Create an undue financial or administrative burden for CCAT
3. CCAT will summarize the results of the decision and provide a response to the Requestor within thirty (30) days from receipt of the complete request.
4. CCAT staff will maintain a record of all accommodation requests, analysis of the requests, and the decision by CCAT staff regarding the request.