# Application for Appointment to the CCATD Advisory Committee

Applicant Name: Samyukta Vendrathi, MBA, Cl	HW Date: <u>02/11/2020</u>
Address: <u>1090 S 8<sup>th</sup> St, Coos Bay, OR</u>	Zip Code: <u>97420</u>
Phone Number: <u>503-383-4404</u>	Email Address: <u>samtofrens@gmail.com</u>

Current Employment: Program Manager – Traditional Health Worker at Advanced Health

## Why do you want to serve on the Committee?

I have been a user of public transportation for the past 4 years using public buses and trains to get around cities I have lived in (Albany, NY; Salem, OR). When I moved to Coos Bay, I had the opportunity to use alternative transportation. I do understand that some populations do not have the luxury of having access to alternative solutions to travel to locations that serve their basic needs such as food, housing, education, employment, and social support. I currently work at Advanced Health supporting healthcare services provided to special health populations, including low income individuals, people with disabilities, and older populations with Medicaid (Oregon Health Plan). I am exploring public transportation in Coos County and how it can be effectively utilized by these populations to positively affect their health by addressing Social Determinants of Health (SDOH), including transportation. I hope to serve as part of this committee and support CCAT's goal of meeting the transportation needs of special health populations (low income individuals, individuals with disabilities, and older populations) within our community.

## Describe past experiences or positions held that would assist you as a member.

I believe my Masters in Business Administration (MBA) and experience and education in project management (MS Project Management) would be integral in my ability to support the mission of CCATD Advisory Committee. While working on multiple projects with the State of Oregon (Oregon Parks and Recreation Department) I brought innovative solutions to the table (Please refer to my resume attached at the end of this application). My experience and work at Advanced Health aligns with the goals and strategies outlined in the Coos Coordinated Plan and the Coos County Statewide Transportation Improvement Fund (STIF) Plan.

# Outline strengths, abilities and talents that you would bring to the committee.

Project Management – (planning, implementation, monitoring and controlling, and closing), Financial analysis, Business plan creation, General Business Administration, Operations, Strategy

**Technical Skills**: Project Management Software – Microsoft Project, Basecamp, Scrummage, Jira; Microsoft Office 365 – Word, Excel, Teams, Outlook, SharePoint

**Soft Skills:** Organizational skills, problem solving, creativity, flexibility, cross-functional teamwork, attention to detail, ability to multi-task, customer service orientation, interpersonal skills

If you are a member of or represent the following,  Local governments/land use planners  Public Transportation Service Providers  Non-profit entities that provide public transportation services  Neighboring Public Transportation  Providers  Employers  Public health, social and human service providers  Transit users  Transit users  Transit users who depend on transit for accomplishing daily activities (I was a	check the box to all that apply: former transit user for accomplishing daily activities)  Individuals age 65 or older People with disabilities Low-income individuals Social equity advocates Environmental advocates Bicycle and pedestrian advocates People with limited English proficiency Educational institutions Major destinations for users of public transit	
<b>Note:</b> Reasoning behind highlighted check-boxes above - I work at Advanced Health, which is a Coordinated Care Organization (CCO). We coordinate health care for individuals on Oregon Health Plan (Medicaid). We serve and represent individuals with low-income, disabilities, and older populations that are on our plan; As a Program Manager for the Traditional Health Worker Program, I am focusing on building resources that support a Traditional Health Worker's ability to address a member's Social Determinants of Health, which includes transportation. Also, as part of the program, we are working on promoting Culturally and linguistically appropriate services.		
Does your schedule allow you to attend daytime meetings? <u>x</u> Evening meetings? <u>x</u> Does your schedule limit the days you could attending meetings? <u>No</u> Additional Comments:_I will be in Philadelphia for a Friday and Saturday during March, April, and June		
Please submit your application to: Coos County Area Transportation District 2810 Ocean Blvd., Coos Bay, OR 97420 dhope@coostransit.org		
Application Deadline: Rolling		

**RESUME ON FOLLOWING PAGE** 

## SAMYUKTA VENDRATHI, MBA

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#### **QUALIFICATIONS SUMMARY**

- MBA Graduate with project management experience; MS Project Management candidate
- Knowledge in Project Management, Operations, Business Analysis, Data Analysis, Finance
- Technical skills: MS Project, MS Excel, MS PowerPoint, SharePoint, R, SAP, Document Management Software
- Soft skills: Communication skills, Organization skills, Problem solving, Creativity, Flexibility, Crossfunctional team work, Attention to detail, Ability to multi-task, Customer service orientation and interpersonal skills

#### **EDUCATION**

HARRISBURG UNIVERSITY, Harrisburg, PA (2018-2020)

MS in Project Management

WILLAMETTE UNIVERSITY, Atkinson Graduate School of Management, Salem, OR (GPA – 3.61) (2015-2017)

- MBA graduate, Recipient of merit based scholarship from Willamette University
- Coursework in Operations, Strategic Management, Cost Benefit Analysis, Data Analysis, Finance
- Student consultant to Friends of the Children on the launch of its national campaign

OSMANIA UNIVERSITY, Hyderabad, India (GPA – 3.3) (2011-2014)

• Bachelors degree in Economics, Political Science and Public Administration

#### **WORK EXPERIENCE**

ADVANCED HEALTH, Coos Bay, OR

Project Specialist (April 2018 – May 2018)

Responsible for projects across various departments

- Created process maps and infographics to facilitate the use of Lucidoc (Document Management Software)
- Created elaborate social media posts and a schedule for posting content, on health and wellness for an entire year, within a period of two weeks
- Took initiative to create and present on a project proposal for a HIPAA compliant live website chat box to increase efficiency in the customer service department and to increase member engagement and ease of access to information to members

Project Management Coordinator (June 2019 – August 2019)

Responsible for coordinating readiness review for CCO 2.0 (Current 5-year contract with the state)

- Developed a system to track various activities and tasks associated with the Readiness Review and tracked progress made over time
- Developed a project status dashboard to assist the Executive team track deliverables, and status of the project

Program Manager – THW (August 2019 – Present)

Responsible for the development of the Traditional Health Worker (THW) Program

- Creating the THW Integration and Utilization Plan that would be critical in effectively implementing the THW Program both in the clinical and community-based setting
- Creating a THW website to act as a platform for THWs, healthcare providers, and community partners to learn more about THWs and how they are an integral part to a member's care team
- Developing systems to track the progress of the THW program and the effectiveness of THWs in being part of a member's care team

OREGON PARKS AND RECREATION DEPARTMENT, Salem, OR

Quality Assurance/ Audit Intern (Aug 2017 – April 2018)

Responsible for performing a critical business system review

- Created, presented and implemented a project plan to conduct a critical business systems review on the basis of lean six sigma (DMAIC Methodology). Met with managers to identify opportunities to increase operational efficiencies
- Created an Excel spreadsheet for managing various project phases. This included steps within
  planning, implementation and close-out. Progress for each step was indicated using visual progress
  charts and status
- Created a business continuity plan (COOP) to assist the organization in continuing its essential functions in case of disruption across its headquarters, regional offices or its 200+ state parks

# OREGON PARKS AND RECREATION DEPARTMENT, Salem, OR

Risk Assessment Intern, (Jan 2017 – May 2017)

Responsible for creating a risk assessment report for supporting audit work for the year

- Created a qualitative risk assessment report for the audit team resulting in the identification of risks, and the development of risk controls and risk priority selection criteria thus saving the organization multiple hours in identifying their top risk
- Identified the interconnections between risks to OPRD and took initiative to create a nexus of business causal loops to help visualize and determine the major risks that need to be addressed through the fabrication of risk responses

### TATA AIA Life Insurance Co., Hyderabad

Agent Advisor, (March 2015 – June 2015)

Responsible for educating customers about the importance of insurance products and eventually converting it to sales

- Consulted with customers about the most beneficial insurance product for them, by matching
  customers' needs to their financial resources, and procured premium of \$2053 for the company in a
  period of 4 months
- Invested in the company's life insurance product to gain a better understanding and an appreciation of the product to better promote the product